



EDMONTON REGION RESPONSE STRATEGY



Edmonton Region Council of Service Providers, Edmonton Region Community and Social Services-Disability
Services & Regional Support Services

GOA April 2020

The intent of this document is to outline joint processes and expectations developed collaboratively by Disability Services, Edmonton Region and the Edmonton Region Council of Service Providers to support Service Providers during the COVID-19 pandemic.

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PERSONAL PROTECTIVE EQUIPMENT

[SUMMARY](#)
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(revised to reflect the sector)

Routine Precautions (For All Supported Individuals)

- **Masks:** Masks should be worn at all times by staff when providing personal care to an Individual. Masks should be changed for the following reasons:
 - Whenever it is soiled or wet,
 - Whenever the Support Worker feels it may have become contaminated and
 - after care for any Individuals on Droplet +/- Contact precautions (i.e. suspected or confirmed influenza-like illness or COVID-19)
 - When taking a break, or eating a meal, the wearer should dispose of the mask and perform hand hygiene


Additional Guidance on continuous masking:

- AHS Guidelines for Continuous Masking in Healthcare settings:
<https://www.albertahealthservices.ca/assets/info/ppih/if-ppih-covid-19-ppe-continuous-use-guidance-masking.pdf>
- Correct Way to Wear a Mask:



Correct_Way_to_Wear
 Mask CenZ IPC Ap

- **Glove use:**
 - Gloves should be worn in the following circumstances:
 - Before contact or potential contact with blood, body fluids, mucous membranes or non-intact skin.
 - Before contact with equipment or environment soiled with blood, body fluids.
 - Gloves should be changed and discarded:
 - Between Individuals
 - Between different procedures on the same Individual
 - When moving from a dirty task to a clean task (e.g. between catheter care and intravenous care)
 - Immediately after completing a task prior to touching the environment
 - During lengthy procedures or when holes or tears are noticed
 - Before leaving a Individual room/environment unless handling grossly contaminated equipment (e.g. bedpan).
 - Additional Guidance:
 - Glove Use and Selection:
<https://www.albertahealthservices.ca/assets/healthinfo/ipc/if-hp-ipc-glove-use-selection.pdf>
 - Proper Glove Use as Part of Personal Protective Equipment:
<https://www.albertahealthservices.ca/assets/healthinfo/ipc/hi-ipc-glove-fact-sheet-cc.pdf>


	<p>Additional Precautions (For Individuals on Isolation)</p> <ul style="list-style-type: none"> • Gown, gloves, and facial protection (mask and eye protection) should be worn when entering the room for Individuals on isolation for the purpose of providing care (suspected or confirmed covid-19) • All PPE should be discarded when leaving the room of an Individual on isolation <ul style="list-style-type: none"> ○ Exception: eye protection may be reused if it can be assigned to a staff member and cleaned between Individuals (see guideline for cleaning of eye protection below) • Note that N95 masks are only required where a Individual has an Aerosol Generating Medical Procedure (AGMP) See full list here. In those cases, an N95 mask should be worn during the procedure. Staff use of N95 masks require fit testing. <ul style="list-style-type: none"> ○ For guidelines on what constitutes an AGMP see the link below: • Additional Resources: <ul style="list-style-type: none"> ○ IPC COVID-19 PPE Recommendation for the Preservation and Reuse of Eye Protection: https://www.albertahealthservices.ca/assets/healthinfo/ipc/hi-ipc-covid-ppe-eye-protecton-z0-emerging-issues.pdf ○ Interim IPC Recommendations COVID-19: https://www.albertahealthservices.ca/assets/healthinfo/ipc/hi-ipc-emerging-issues-ncov.pdf ○ Droplet and Contact Precautions Continuing Care: https://ahamms01.https.internapcdn.net/ahamms01/Content/AHS_Website/modules/ipc/ipc-ppe-and-you/story_content/external_files/hi-ipc-droplet-and-contact-sign-cc_V2.pdf <p>When determining PPE need for individuals under isolation; calculate approximately how many times a staff member needs to enter the Individual’s room to provide care in a 24-hour period.</p> <p>For assistance in determining, the appropriate quantity of PPE required for your agency based on a 2-week supply order please contact continuingcare@ahs.ca.</p>
<p>ACCESS</p>	<p>The GOA Provincial Emergency Social Services (PESS) Emergency Coordination Centre (ECC) is coordinating with the Provincial Operations Centre (POC) to locate PPE vendors and distribute PPE to service providers and agencies.</p> <p>For more information on the appropriate PPE required for your organization’s environment, please review the Alberta Health Services Best Practices on PPE use. Each agency must review their existing PPE inventory and continue to source PPE materials through local sources as best as possible.</p> <p> Choosing Personal Protective Equipmer</p> <p>The direct web link to the PPE online order form is https://xnet.gov.ab.ca/ppe. This order form now contains further links to Alberta Health Services (AHS) resources that</p>


	<p>may assist with ordering. Questions regarding the ordering process or the form may be directed to MA.PPESUPPORT@gov.ab.ca.</p> <p>The status of your request can be checked here: https://xnet.gov.ab.ca/ppe/order-status</p> <p>Note: Links you previously received for PPE needs will automatically redirect to the new page.</p> <p>For urgent needs please email MA.PPESUPPORT@gov.ab.ca and put URGENT in the subject line. Please provide as much information in the email (date order, items ordered, criticality etc.) as possible.</p> <p>The Provincial Operations Centre (POC) plans to implement an electronic tracking system to allow for ease of search and follow-up. More information will be available on this system in the near future.</p> <p>Once an order has been placed, POC will coordinate with AHS to fulfill the request. As orders are prepared for shipment, requestors will get an email identifying the order is being processed. Email notifications will include request submission; verification; order set to “In Process”; order set to “Warehouse Fulfillment”; product shipped.</p> <p>Should your order be incomplete, the electronic system will save those items that are backordered, to be shipped when available. The system will also advise on the anticipated cost of order fulfillment.</p> <p>All PPE requests, including N95 masks, will be reviewed based on Alberta Health PPE Guidelines and are dependent on availability.</p> <p>Requests for PPE should be based on a quantity needed for two (2) weeks. Subsequent PPE needs after the initial 2-week period would be subject to the same ordering process as above.</p> <p>With regard to the appropriate amounts of PPE to order per residence, please see summary AHS guidelines listed above or contact continuingcare@ahs.ca for additional support.</p>
<p><u>REORDERING PPE</u>.....</p>	<p>The Provincial Operations Centre (POC) in partnership with PESS and AHS are working together to continue meeting agency PPE needs. If your requested two-week order is entirely filled, <i>then you will have to apply again</i> once it starts running low.</p> <p>To submit a new request, please complete the online form at: https://xnet.gov.ab.ca/ppe</p> <p>Not all requested PPE materials may be supplied. If you only received a partial order, the remainder shows as outstanding and will be delivered.</p>

<p><u>PROCESS WHEN SERVICE PROVIDERS RECEIVE PPE THEY HAVE NOT ORDERED</u></p>	<p>Some areas have reported receiving PPE which they had not requested and do not need. There is no current process in place for dealing with overages. The Executive Director of AEMA did reassure us that payment would not be required for items, which had not been requested.</p> <p>Until POC is aware of the extent of the problem we recommend the following actions:</p> <ul style="list-style-type: none"> • Separate and do not use the overages • Keep a copy of the original paper showing what you requested • Keep a copy of the paperwork you received with your order highlighting any deficiencies
<p><u>RETURNS</u></p>	<p>Currently the Government of Alberta (GOA) is focusing on the delivery of PPE to Albertans, should you wish to return your product, please hold onto the product and advise MA.PPESUPPORT@gov.ab.ca of your desire to return. Once returns are being accepted, we will ensure that we follow up. Please note that we cannot accept return of opened products, only those still in their protective wrapping.</p> <p>For any other questions, relating to PPE please contact MA.PPESUPPORT@gov.ab.ca.</p>
<p><u>PPE COST</u></p>	<p>May 25, 2020: All Disability Service Providers, PDD FMS agreement families, and FSCD families that directly employ disability workers WILL NOT be required to pay for access to PPE related to the COVID-19 pandemic, including after July 1st 2020.</p>
<p><u>PROCESS TO SUPPORT OTHER SERVICE PROVIDERS IN EVENT OF SHORTAGES.</u></p>	<p>If all other avenues identified above fail to produce the necessary PPE then the service providers can reach out to each other using the CSP email distribution list.</p> <p>See Appendix 1 – CSP Resource Quick Reference Guide</p>
<p><u>INFORMATION RELATED TO CONGREGATE LIVING SETTINGS AND OTHER SERVICES PROVIDED TO DISABILITY SERVICES INDIVIDUALS</u></p>	<p>Updated guidelines and standards to prevent the spread of respiratory viruses like COVID-19 and manage outbreaks can be found at: https://www.alberta.ca/protecting-residents-at-congregate-care-facilities.aspx</p> <p>Alberta Health Services Continuing Care and COVID-19 Frequently Asked Questions is available as a resource</p> <p>AHS published Guidelines for COVID-19 Outbreak Prevention, Control and Management in Congregate Living Sites. The guidelines include information about the use of PPE as well as contacts to call if staff or residents have COVID-19 symptoms.</p> <p>COVID-19 Case and Outbreaks Definitions: https://www.albertahealthservices.ca/assets/info/ppih/if-ppih-outbreak-management-congregate-guidelines.pdf</p> <p>CSS requests that any positive cases be reported to Disability Services. For contracted providers report Individual names to DS Caseworker and contract and procurement specialist. For non-contracted providers report Individual names to DS caseworker.</p>

	<p>GOA released PPE Guidelines for Care of Individuals with Suspect or Confirmed COVID-19. While these guidelines are intended for healthcare workers, the information may be useful to Service Providers.</p> <p>AHS information regarding long-term care and supportive living settings: https://www.alberta.ca/protecting-residents-at-congregate-care-facilities.aspx#toc-2</p> <p>Any inquiries related to COVID-19 for congregate living settings or continuing care should be directed to continuingcare@ahs.ca</p>
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STAFFING

<p>PROCESS FOR SHARING STAFF ACROSS PROVIDERS</p>	<p>ACDS has resources on their website that include staff sharing agreements. Service Providers can work together on scenario planning.</p> <p>See Appendix 1 – CSP Resource Quick Reference Guide</p>
<p>CSS EXPECTATIONS RELATED TO CMOH ORDERS RELATED TO STAFFING IN NON SLALA ENVIRONMENTS</p>	<p>Although most Service Provider homes do not fall under SLALA, they are encouraged to follow the same COVID-19 health protocols to help support the safety of group home residents and staff wherever possible. As these homes do not fall under the CMOH there is more flexibility to make organizational decisions that balance organizational limitations with safety protocols.</p>
<p>CMOH ORDERS RELATED TO STAFFING IN NON-DESIGNATED SLALA ENVIRONMENTS</p>	<p>Appendix A CMOH Order 10 strongly recommends that all congregate living settings (e.g. non-designated licensed supportive living, lodges, group homes etc.), though not mandated, also implement the directive regarding expectations of staff and operators. However, in the event of a confirmed outbreak, the definition of a health care facility will expand to include non-designated licensed supportive living accommodations under the Support Living Accommodation Licensing Act and therefore direct that each staff member will work in only one health care facility becomes mandatory.</p> <div style="text-align: center;">  <p>ACDS CMOH Order 10 2020 Flowchart.r</p> <p>CMOH Order 10-2020</p> </div>
<p>PROCESS FOR ADDRESSING REGION WIDE SHORTAGES</p>	<p>Some service providers have introduced wage top ups to incentivize staff to stay on the job. If there is capacity in the contract – perhaps due to suspended services - the current PDD contract template offers the flexibility to address their organizational response to the CoVID-19 pandemic, such as for PPE costs and/or staffing needs expenses.</p> <ul style="list-style-type: none"> The PDD contract template has a provision for urgent or extraordinary situations (clause 6.10) which allows for a temporary adjustment to a


	<p>Services model with substantiation and at the discretion of the Province.</p> <ul style="list-style-type: none"> • Clause 6.11 of the contract, allows service providers the flexibility to move money between certain categories without approval, provided the amount does not exceed certain thresholds (20% of the initial category value). <p>For more information on contract flexibility and the COVID 19 PDD Invoice Process see the attachment Invoice Process COVID-19 FAQs.</p>  <p>Invoicing Process COVID-19 FAQs Fina</p> <p>Sharing staff across providers. See above.</p> <p>See Appendix 1 – CSP Resource Quick Reference Guide</p>
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INFRASTRUCTURE

<p><u>WHAT ARE THE LOCATIONS AVAILABLE ACROSS THE REGIONS TO BE USED FOR SELF-ISOLATION, AND WHAT IS THE PROCESS TO ACCESS THEM?</u></p>	<p>CSS Edmonton has compiled a list of Service Provider isolation infrastructure capacity. This list will be maintained through Disability Services. Most agencies have identified that they do have capacity to support self-isolation for their individuals.</p> <p>Edmonton Region has identified the availability of two Direct Operations homes that are currently vacant. Homes are furnished and have basic living accessories. Access to the homes will be coordinated through Disability Services.</p> <p>If additional space is required, contact your Contract and Procurement Specialist and the region will follow up with the Emergency Management Response Team (EMRT) regarding access to COVID-19 isolation spaces.</p>
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SELF-ISOLATION AND COVID – 19 PREVENTATIVE/RESPONSE PRACTICES

<p><u>TESTING OF INDIVIDUALS</u></p>	<p>Information on testing for Individuals can be found at https://www.alberta.ca/covid-19-testing-in-alberta.aspx</p> <p>In the event that an Individual is exhibiting COVID-19 symptoms and there are no medical professional staff on-site able to assess the Individual’s medical stability, Service Providers are to call the ‘Assess Treat and Refer Team’ at 1-833-367-2788 to coordinate rapid on-site testing for the Individual.</p> <p>The AHS COVID-19 Coordinated Response line 1-844-343-0971 is available to all service providers for additional information or guidance in managing symptomatic residents. It is intended to support staff working in a congregate</p>
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	<p>living setting where there is a NEW suspected COVID-19 outbreak. Suspected outbreak defined as a circumstance by which at least one resident or staff exhibits any symptoms of COVID-19.</p> <p>See the AHS COVID-19 Coordinate Response Line phone call guidelines to assist you in ensuring that your concerns are addressed as efficiently and effectively as possible.</p> <p>If you require information regarding a circumstance where either a resident or staff are exhibiting COVID-19 symptoms in a facility for which you have <i>already reported</i> a suspected COVID-19 Outbreak please call your MOH or the MOH On-Call 3 at 780-433-3940 to have your urgent needs addressed.</p> <p>Service providers can contact My Health Alberta for more information.</p> <p>For more information see: novel Coronavirus (COVID-19) FAQs for Public</p>  <p>AHS COVID-19 Coordinated Respon</p>
<p><u>TESTING STAFF</u></p>	<p>Testing will be prioritized for symptomatic individuals in the following roles:</p> <ul style="list-style-type: none"> • Group home, disability support and shelter workers; <p>https://myhealth.alberta.ca/Journey/COVID-19/Pages/HWAssessLanding.aspx</p> <p>More information on testing for staff can be found at Novel Coronavirus (COVID-19) FAQs for Staff</p>
<p><u>COMPLEX INDIVIDUALS PROTOCOLS WHEN UNWILLING TO SELF-ISOLATE</u></p>	<p>If you have questions or concerns about the safety and security of your staff and residents please advise your Contract and Procurement Specialist and Caseworker to develop/discuss protocols to assist with any Individuals having trouble with adherence to CMOH orders.</p> <p>Agencies are advised to have risk assessments that address specific challenges of the severity of the risk.</p> <p>Support from a security company or a peace officer may also be options.</p> <p>See Appendix 1 – CSP Resource Quick Reference Guide</p>
<p><u>FIT TESTING</u></p>	<p>General Employer Obligations</p> <p>In accordance with Occupational Health and Safety (OHS) legislation, employers must protect the health and safety of workers and others on their work site. As a part of this, employers must assess and control all hazards on their work sites. This includes the hazards related to the COVID-19 virus. Review the www.alberta.ca/covid19 webpage for the latest information on controls that may be applicable to your workplace. An employer may also consider the use of respiratory protective equipment (RPE) or other personal protective equipment (PPE), such as a surgical mask, as a control. The decision to use PPE must be part of the broader hazard assessment and selection of controls.</p>

What is the difference between RPE, a surgical mask and non-medical masks?

A respirator is a device used to protect the user of inhaling a hazardous airborne substance. It is a piece of equipment that is tested, and certified by standards setting and equipment testing organizations, such as the National Institute of Occupational Safety and Health (NIOSH).

A surgical mask is a barrier that retains large droplets, expelled by the wearer through activities such as coughing, sneezing or talking. It protects the work environment or others nearby from the wearer's spit or mucous. A surgical mask will also provide some protection from respiratory droplets coming into contact with the wearer's mouth and nose, although this protection is incomplete because of the loose fit of the mask.

Requirements in the OHS legislation for RPE do not apply to surgical masks, although a surgical mask is still considered a type of PPE.

Employer Obligations when RPE is used in the Workplace

Where RPE is used in the workplace, the employer must:

- Ensure the equipment is properly selected for the hazard, in accordance with CSA Standard Z94.4-02, *Selection, Use and Care of Respirators*.
- Prepare a written code of practice regarding selection, maintenance and use of the equipment.
- Ensure workers are fit tested in accordance with CSA Standard Z94.4-02, *Selection, Use and Care of Respirators* where the respirator depends on an effective facial seal for its use and workers are clean-shaven where the respirator seals to the skin of the face.
- Ensure workers are trained on the proper use and maintenance of the equipment.
- Ensure equipment is properly used, stored, and maintained, in accordance with the manufacturer specifications.

The employer is responsible for ensuring the fit testing is done. AHS only provide fits testing for AHS operated sites. For fit testing, the Standard specifies testing must be done:

- Prior to initial use and after completing the health surveillance evaluation,

- At least every two years,
- Whenever there is a change in respirator face piece, and
- Whenever there are changes to the user's physical condition, which could affect respirator, fit.

Some types of respirators (e.g. those with loose fitting hoods) do not require fit testing. **There is no requirement in Alberta for a respirator fit tester to be "certified", however the employer must ensure that they are competent.** "Competent" is defined in the OHS Act as "adequately qualified, suitably trained and with sufficient experience to safely perform work without supervision or with only a minimal degree of supervision".

A fit-tested and seal-checked N95 respirator should be worn when aerosol-generating medical procedures occur e.g. individuals with cPAP and/or BiPAP and tested positive for COVID-19.

AHS has provided The Personal Protective Equipment Frequently Asked Questions for information regarding all necessary and recommended PPE <https://www.albertahealthservices.ca/assets/info/ppih/if-ppih-covid-19-ppe-faq.pdf>

If an individual is symptomatic & utilizes aerosol equipment/supports, and staff do not have access to N95 then the individual needs to be sent to hospital where they are be appropriately cared for.

For more information see:

Development of a Code of Practice for Respiratory Protective Equipment:

[ohs-pubstore.labour.alberta.ca/pppe004](https://pubstore.labour.alberta.ca/pppe004)

Respiratory Protective Equipment: An Employer's Guide:

[ohs-pubstore.labour.alberta.ca/pppe001](https://pubstore.labour.alberta.ca/pppe001)

If an employer or service provider has questions about their responsibilities under the occupational health and safety (OHS) legislation or has technical questions about how to comply with the OHS legislation, they can call the OHS Contact Centre at which can be reached by telephone at 1-866-415-8690 (in Alberta) or 780-415-8690 (in Edmonton) or online at [Ask an Expert/ Alberta.ca](https://askanexpert.alberta.ca)

There are several community agencies that provide fit testing for N95 masks, list below are only a couple of regional resources that staff can access for fit testing:

<https://firstaidcpredmonton.ca/mask-fitting/>

<https://firstaidcalgary.ca/respiratory-mask-fitting/>

<p><u>AHS TRAINING RESOURCES AND POINT OF CONTACT</u></p>	<p>Trish Light has been seconded by AHS as a Liaison for contracted and non-contracted settings in congregated care (i.e. licensed and unlicensed group homes as well as addictions and mental health).</p> <p>She is available to all congregate living and continuing care staff to answer COVID-19 questions related to clinical practice and AHS processes. All enquiries for Trish can be emailed to continuingcare@ahs.ca</p> <p><u>AHS website</u> provides additional resources on all COVID related topics to assist Albertans in understanding and learning about the recommended AHS processes and procedures related to COVID-19.</p> <p><i>*Please note that she is unable to answer questions specific to program areas e.g. tracking on PPE orders as this is not within the scope of her supports.</i></p>
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ACCESS TO INFORMATION AND SCOPE OF PROVIDERS – CLARIFY

<p><u>ALBERTA COUNCIL OF DISABILITY SERVICES (ACDS) ROLE</u></p>	<p>ACDS works closely with the Government of Alberta and other partners, to strengthen the Community Disability Services (CDS) sector to benefit Albertans with developmental disabilities. During the pandemic, ACDS is in daily communication with senior Community and Social Services leadership to advocate and keep service providers updated on relevant developments, voice their issues and be involved in generating solutions.</p> <p><u>Pandemic Response Resources</u></p> <p>Service Providers can raise issues by emailing COVID19@acds.ca</p>
<p><u>PARTNERSHIPS TABLE ROLE</u></p>	<p>The Service Provider Partnership Committee serves as a link between the Alberta Council of Disability Services (ACDS) and the Ministry of Community and Social Services to alleviate administrative challenges and other operational concerns.</p> <p>The committee has regular contact with CSS Ministry ADM’s and other Program and Policy leaders.</p>
<p><u>ONGOING COMMUNICATION AND ESCALATION PROCESS</u></p>	<p>The CSS Disability Sector COVID-19 Weekly Q&A was rolled out on April 23 2020. The Q&A document responds to disability sector stakeholder and staff questions and concerns. It will provide a consistent interactive source of information throughout the pandemic for service providers, families, guardians, staff and individuals.</p> <p>Service Providers can raise issues through the Edmonton Region Council of Service Providers (ERCSP) k.macdonald@ywcaedm.org and ACDS COVID19@acds.ca.</p> <p>Service Providers should initially raise operational issues with their Contract and Procurement Specialist. Issues can be escalated as necessary to Edmonton Region leadership.</p>

<p><u>CSS IS SUPPORTING SERVICE PROVIDERS</u></p>	<p>Edmonton CSS has coordinated with the Service Providers to complete a master list of PDD and FSCD Provincial Contracts list that provides information to inform senior leadership about pandemic planning readiness, and PPE requirements.</p> <p>Edmonton Region has coordinated with Edmonton Service Providers to:</p> <ul style="list-style-type: none">• Identify roadblocks to acquiring PPE and information on outstanding orders to better advocate with PESS and POC• Identify the status of available space for self-isolation for individuals in the group homes to support ERSCP with strategic planning
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Appendix 1 – CSP Resource Quick Reference Guide

ORGANIZATION & CONTACT INFORMATION	RESOURCES – Quick Reference Guide				
	All information below would be assessed at time of need to determine actual availability				
	PPE	FACILITY SPACE	FRONT-LINE EMPLOYEES	CRISIS MANAGEMENT EXPERTISE	OTHER
Community Aim Megan Elliot Sandi Pesklevis Patricia Kronebusch P: 780-960-0593	<ul style="list-style-type: none"> • Masks • Gloves • Sanitizer • Disinfectant 	<ul style="list-style-type: none"> • 200sq feet boardroom meeting space (15-20 people) 	✓	✓	
Chrysalis Jerome Babyn P: 780-454-9656	<ul style="list-style-type: none"> • Masks • Gowns • Shoe covers 	<ul style="list-style-type: none"> • 70,000sq feet 	✓	✓	<ul style="list-style-type: none"> • Manufacturer of plastic bottles, crates, pallets
Connect Society Kelly Ilkiw P: 780-691-7182 (cell) P: 780-454-9581 x243	<ul style="list-style-type: none"> • Masks 			✓	<ul style="list-style-type: none"> • Potential for online ASL Abuse Protocol training for deaf staff
Edmonton Integrated Services Ltd. Brian McNicoll P: 780-702-1733	<ul style="list-style-type: none"> • N95 (or equivalent) Masks • Gloves 				
Elves Special Needs Society Barb Tymchak Olafson P: 780-454-5310			✓	✓	

<p>Excel Dawne Lonsdale P: 780-455-2601</p>	<ul style="list-style-type: none"> • PPE kits 	<ul style="list-style-type: none"> • Day Program 5000sq feet; limitations with crisis care; only 1 washroom with shower and limited kitchen 			<ul style="list-style-type: none"> • Success with washable gowns from Amazon and would encourage other agencies to investigate this as a back up. We supply homes with 8 gowns. 4 in laundry and 4 available for personal care. We don't have a stock to share but would encourage other agencies to ready their own stock.
<p>Gateway Association Sahana Parameswara P: 780-901-3475</p>		<ul style="list-style-type: none"> • 500sq feet 		<p style="text-align: center;">✓</p>	<ul style="list-style-type: none"> • Design and develop online conversation platforms based on needs of the group - examples are collaborative solutions, staff morale, PWD conversations, professional development, and resourcefulness development.
<p>Independent Advocacy Inc. David Topping P: 780-452-9616</p>	<ul style="list-style-type: none"> • Gloves 				

<p>Independent Counselling Enterprises Geneve Fausak P: 780-453-9654</p>	<ul style="list-style-type: none"> • Surgical Masks • N95 Masks 	<ul style="list-style-type: none"> • ICE has secured a furnished 2bdrm apartment for short term isolation purposes; not staffed, no food supplies. 		<p>✓</p>	<ul style="list-style-type: none"> • Fit testers for N95 masks
<p>Leduc LINX Connect Centre Nicole Fuhsel P: 780-980-9423 x222</p>			<p>✓</p>		
<p>McMan Association Laura Harrison P: 780-482-4010</p>	<ul style="list-style-type: none"> • Thermometers • Masks 				
<p>Mira Facilitation Center Brandi Dayman P: 780-450-9414 x2338</p>	<ul style="list-style-type: none"> • Masks • Other items if available 				
<p>MirkaCare Services Inc – MCS Peter Stoye P: 780-435-8336 P: 780-504-8336</p>	<ul style="list-style-type: none"> • Surgical and N95 Masks • Face Shields 			<p>✓ Complex & Challenging Supports</p>	<ul style="list-style-type: none"> • Protocol Development and Implementation for Complex and Challenging Supports and Case Management
<p>Prince Charles Residences MaryJo Gariano P: 780-455-7239 P: 780-982-5656</p>	<ul style="list-style-type: none"> • Gloves 	<ul style="list-style-type: none"> • 300sq feet of office space 			

<p>Rehoboth Christian Ministries Cindy Beyers P: 780-968-8479 P:780-968-4315</p>	<ul style="list-style-type: none"> • Masks 	<ul style="list-style-type: none"> • Camp Rehoboth at Gull Lake • Full facility with sleeping accommodation, industrial kitchen, and dining area. Decision made not to run summer camps this year. 		<p style="text-align: center;">✓</p>	<ul style="list-style-type: none"> • Have CPI instructors • online training resources will share contact info.
<p>Robin Hood Ann Marie LePan P: 780-467-7140</p>	<ul style="list-style-type: none"> • Masks • Gloves 		<p style="text-align: center;">✓</p>	<p style="text-align: center;">✓</p>	<ul style="list-style-type: none"> • Food shortages – we have partnered with Commercial Foods for online ordering and deliveries; Collective Kitchen program provides food security care packages for nominated in need recipients
<p>Selections Angie Amaris P: 780-966-9826</p>		<ul style="list-style-type: none"> • 1200sq ft – 2 offices, 1 boardroom, kitchen area 			
<p>SKILLS Society Ben Weinlick P: 780-918-5608 Linda Marchand P: 780-904-0043</p>		<ul style="list-style-type: none"> • Children’s respite home not being used at present; ready for up to 2-3 folks who need to self isolate; bungalow home in the Woodcroft area of Edmonton (1200sq feet) 	<p style="text-align: center;">✓</p>		

<p>Tralee Residential Services Ltd. Charles Harder P: 780-907-6032</p>				<p>✓</p>	<ul style="list-style-type: none"> • Time and expertise
<p>Winder Inclusive Communities Services (WICS) Buddy Winder P: 780-449-0494</p>	<ul style="list-style-type: none"> • Masks 				
<p>YWCA Edmonton Kathy MacDonald P: 780-970-6502</p>		<ul style="list-style-type: none"> • YWCA Camp Yowochas, full facility with sleeping accommodation, industrial kitchen, and dining area. Decision made not to run summer camps this year. <u>Note:</u> located at Fallis (Lake Wabamun) so best used as emergency crisis cohort site. 	<p>✓</p>	<p>✓</p>	<ul style="list-style-type: none"> • YWCA has an External Relations and Communications team that could assist with sector-wide communications in the event of a regional crisis.