

About the job

Do you want to be a part of something meaningful to the lives of others? Every day REDI's team of over 230 employees develops and delivers meaningful programs, supports and advocacy for persons with disabilities. Founded in 1952, REDI Enterprises Society is the driving force behind the movement to build a community where everyone belongs. This is not just a marketing catchphrase. It is a fundamental belief, and heartfelt mission for REDI's entire team of professionals.

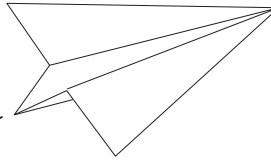
Why work for REDI?

We offer a highly supportive team environment, ongoing growth and developmental opportunities, and competitive wages and benefits. We have a culture of learning and value innovation where we want to see everyone shine and reach their potential. Our bedrock is to treat everyone with dignity and respect. We also firmly believe in the power of connection and for all staff to have a strong sense of belonging in the workplace. Don't miss your chance to be part of our team! Submit your application today.

What to expect in the role

REDI Enterprises Society is presently seeking a **fulltime Residential Service Supervisor (Team Lead)**. In this role, you will play a pivotal role in ensuring the well-being of individuals in our REDLives program and would be leading a team of dedicated caregivers., you will:

- Oversee the day-to-day operations of the residential program, ensuring a safe, supportive, and respectful environment for people we support and for REDI employees
- Provide direct supervision and coaching to staff members, fostering a positive and collaborative work environment
- Monitor individuals physical and emotional health, identifying and reporting any concerns
- Manage individuals' budget and allocating resources effectively
- Maintain accurate and detailed records of resident care, incidents, and staff performance.



What you bring

You have a solid knowledge of the specific needs and challenges faced by people with disabilities. You have excellent written and verbal communication skills to collaborate with staff, individuals, families, and other professionals. You have the ability to motivate, guide, and coach staff members to deliver quality support services. Supervisors juggle multiple tasks and deadlines, and you would have strong time management skills to navigate these competing demands while keeping calm under pressure.

Job Requirements:

- Minimum 2 years of post-secondary education in a related field
- Between 2 and 5 years of relevant experience
- First Aid-Level C/CPR Certificate
- Valid class 5 driver's license
- Intermediate computer literacy that meets the requirements of the role
- Clean Criminal Record and Vulnerable Sector Record or one that is acceptable to the Executive Director
- A positive attitude and belief that persons with disabilities have the right and responsibility to define and act on their life choices and seek active participation in the community
- A suitable combination of education and experience may be considered

Please submit your resume and cover letter detailing your relevant experience, in confidence to Kailee Carnelli, HR Administrator at hadmin@redi.ca.