

Your Questions
Our Answers

Your Questions

1. **What is the process for and details of a virtual survey?**

Our Answers

The details are outlined in the Virtual Survey PowerPoint presentation on our website.

Further questions can be directed to your Accreditation Coordinator.



Your Questions

2. How has the CET Schedule been impacted?

Our Answers

ACDS will try to minimize disruptions to the schedule and is attempting to keep the changes to no more than three months for the least impact on your accreditation status.

Your Coordinator will assist you in re-scheduling your survey if necessary.



Your Questions

3. Most of our programs have been closed.

How does this affect our funding?

How does this affect our CET Certificate expiry dates?



Our Answers

ACDS is unable to extend accreditation without the benefit of a site-survey to validate your continued alignment to standards.

However, as long as you are actively pursuing accreditation, your funding will not be affected.



Your Questions

4. **Can CET still assess our organization if our day program and employment programs are currently closed?**



Our Answers

Once programs re-open and staff are back in their positions, CET evaluation can be achieved excluding the period of closure. If your survey occurs during the period of environmental restrictions, pictures and videos will be requested of program space and other things to enhance the virtual survey.

This will be required in real time.



Your Questions

5. **We operate in a rural geographic area and often have Internet interruptions.**
What are your suggestions in this case for a virtual survey?



Our Answers

In this case, a CET surveyor will be scheduled to do a face-to-face survey (in addition to the OF virtual component) at a later time when public health mandates are lifted.



Your Questions

- 6. Our organization has minimal staff working in essential service programs. Because of staffing shortages, we will need to postpone our survey. What is the process in our case?**



Our Answers

We can accommodate up to a 3-month postponement as all surveys must be rescheduled into the present year.

We can discuss how we can facilitate extra support for you to complete your Self-Study Guide.

As long as individuals are being served, those services should be evaluated for quality, regardless of staffing numbers.



Your Questions

7. We are open to doing a virtual survey.

Some of our programs are operational and some are not.

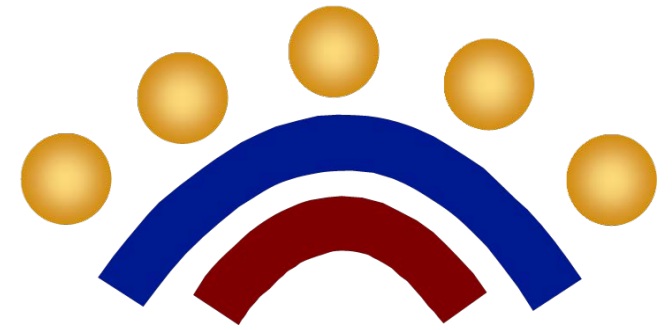
How will you assess the programs that are temporarily closed?



Our Answers

We can do a split survey, completing the OF virtually at the scheduled time and completing conversations later once programs reopen.





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