

ACDS Virtual Survey Relaunch

Information for Service Providers

Introduction

- In mid-March, Alberta Council of Disability Services (ACDS) learned that the novel Corona Virus required program closures and self isolation
- This prompted the ACDS Accreditation team to postpone the April to June Creating Excellence Together (CET) surveys
- In July 2020, the Accreditation team relaunched CET surveys using a virtual process
- This enabled and will continue to enable all surveys to be completed in a manner that maintains a quality level while also adhering to social distancing



Introduction

- A new lens of perception was and still will be required to view this “new normal,” so ACDS created a series of presentations
 - Survey Process Overview
 - Virtual Itinerary
 - Organizational Framework
 - Conducting Conversations (online, and face-to-face once permitted)
 - Questions and Answers



Considerations

- Employment and Community Access has been deeply affected by the shut down of day programs as well as enforced self isolation
- Personal Protective Equipment (PPE) has been difficult to acquire
- Satisfaction among individuals accessing service and staff has been and may continue to be affected by
 - the current disruption of daily routines
 - lay offs
 - high stress levels



Considerations

- Face-to-face training has not been possible thereby disrupting all training
- Nevertheless, your survey team will look for the completion of online courses and components
- The following courses are currently registering students for online training
 - Medication Administration¹
 - Nonviolent Crisis Intervention® Training (NVCI)
- Face-to-face components can be completed at a later time when permitted



¹. ACDS has partnered with SARC to provide training



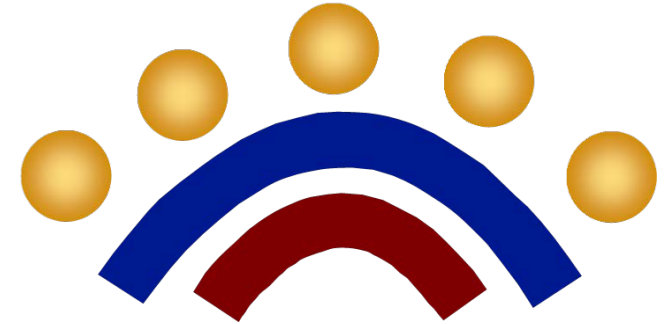
Considerations

- Check out the following [ACDS online training courses](#)
 - Foundations in Community Disability Studies
 - Facilitating Meaningful Change with Outcomes
 - Outcomes Training
 - Positive Behaviour Supports (PBS)
 - From Community Presence to Community Inclusion
 - Fundamentals of Mentoring
 - Building a Culture of Safety
 - Introduction to Energy Efficiency

[ACDS Training and Development](#)

frequently uploads new courses for online training. Consider checking out that page often.





This is a presentation of the
Alberta Council of Disability Services
Standards and Accreditation

160, 3015 – 12 Street NE

Calgary, AB T2E 7J2

Ph: (403) 250-9495 • Fax: (403) 291-9864

Email: accred@acds.ca