

Increased System Capacity



Increase the capacity and effectiveness of community disability organizations to help reduce the PDD waitlist

Service provider capacity to address administrative costs

has been challenged for several years. Until December 2022, there had been no funding infusion since 2014 in PDD contracts to address increases in administrative and indirect service costs (e.g., insurance, utilities, professional charges, office costs, etc.).

Since the COVID-19 pandemic, these pressures

have intensified. Service providers have attempted to subsidize this gap through fundraising or social enterprise activities, but not all agencies have the expertise, capacity, or board support to do so.



Funding infusion is a start, but the issues are deep. In December 2022, the Government of Alberta announced a 5% increase for service provider administrative costs in PDD, FSCD, and FMS agreements. The increase was also reflected in Budget 2023-24.

Although this infusion is welcome, it is not enough to address the chronic erosion in capacity that has occurred over several years of inadequate resources for administration and infrastructure costs.

In addition, since many non-frontline staff were excluded from the 10% increase to wage funding, most organizations directed part of the increase in administrative funding to compensation for these positions to address wage compression, recruitment, and retention of qualified administrative and supervisory staff. This has left little room to address inflationary impacts on indirect costs.

Increased System Capacity



Increase the capacity and effectiveness of community disability organizations to help reduce the PDD waitlist

We ask for a commitment to **fund the full and true costs of service delivery**, including proper funding for administrative and indirect costs. Gaps in funding revenue are impacting the organizational health and sustainability of community service providers, and their ability to support individuals efficiently and effectively.

CDS organizations that believe their PDD services are at **HIGH RISK** in the next 1-3 years due to increasing unfunded admin and indirect costs

37%

Organizations that consider their PDD services to be at a **MODERATE RISK**

31%

62%

of service providers budgeted a **deficit** in their **2022/23 PDD budget**

51%

are considering **reducing or changing** aspects of **non-PDD-funded services** due to the financial pressures of underfunded PDD services

"We are having to fundraise and use donations to cover basic costs like audits. We have also had to increase the rent to individuals to cover rising costs. In the end it is the individuals and their quality of life and service that will be affected."

Increased System Capacity



Increase the capacity and effectiveness of community disability organizations to help reduce the PDD waitlist

In addition to proper funding for the full costs of service delivery, we ask for a commitment to ***increase the capacity of service providers to help reduce the long waitlist of people waiting to receive PDD-funded supports.***

Long waitlist. Over 12,600 adults with developmental disabilities receive PDD-funded supports. Of these, almost 85% (10,600) receive supports from community-based service providers; several of the 2,700 individuals funded through the Family Managed Services (FMS) model also access supports from community service providers.

However, about 2,000 individuals were still waiting for services (600) or in service planning stage (1,400) as of December 2021, according to the most recent data available via the Alberta Government open data portal.

A capacity and systemic issue. The bottle-neck preventing individuals who require PDD-funded supports from accessing these in a timely manner is both systemic (related to the workings of the PDD program) and related to the organizational capacity of community service providers.

Inadequate funding for the full costs of service delivery has impacted service provider capacity to support more individuals and is the primary barrier to increasing service capacity.

