

Measuring The Difference: An Outcome Evaluation Resource for the Disability Sector

FEEDBACK FORM

Measuring The Difference: An Outcome Evaluation Resource for the Disability Sector was developed by The Vocational and Rehabilitation Research Institute (VRRRI) to supplement outcome evaluation training hosted by the Alberta Council of Disability Services (ACDS) in Fall 2009. The intent of *Measuring The Difference* is to provide basic knowledge and tools to help service providers get started on to the road of quality improvement required by ACDS' newly-implemented CET Accreditation Standard 43.

WE VALUE YOUR FEEDBACK.

Please complete this Evaluation Form (2 pages). It will help us know how well the resource met your needs and what we can do to make it better for future users. The completed form can be faxed or mailed to:

Director of Research
The VRRRI Research Department
3304 - 33 Street NW, Calgary, AB T2L 2A6
Fax: 403-289-6427

Information about you		
Which of the following best describes your organization?	<input type="checkbox"/> Community Disability Service Provider <input type="checkbox"/> PDD Community Regional Board	<input type="checkbox"/> Other (please specify): _____
What is your position in the organization? (check one only)	<input type="checkbox"/> Board Member <input type="checkbox"/> Executive Director / Director <input type="checkbox"/> Coordinator / Program Manager <input type="checkbox"/> Team Leader / Specialist Consultant <input type="checkbox"/> CDS Practitioner / Worker	<input type="checkbox"/> Other (please specify): _____ _____
What is the total number of people employed by the organization?	<input type="checkbox"/> Less than 20 <input type="checkbox"/> 21 - 50 <input type="checkbox"/> 51 - 100 <input type="checkbox"/> 101 to 150 <input type="checkbox"/> Over 150	
Which of the following best describes your organization's readiness to meet the requirements of CET Standard 43?	<input type="checkbox"/> Not at all ready <input type="checkbox"/> Slightly ready <input type="checkbox"/> Close to ready <input type="checkbox"/> Completely ready <input type="checkbox"/> Not applicable (do not need to meet CET Standards)	
Which of the following best describes your knowledge of outcome evaluation practice?	<input type="checkbox"/> No knowledge at all <input type="checkbox"/> Some knowledge <input type="checkbox"/> Know enough to do it with some help <input type="checkbox"/> Know enough to help and teach others	
What type of assistance does your organization need to meet the requirements of CET Standard 43?	<input type="checkbox"/> Do not need any assistance <input type="checkbox"/> Need assistance in the following areas (please specify): _____ _____ _____ _____	

Please check ONE box that best describes how much you <i>agree</i> or <i>disagree</i> with the statements provided about <i>Measuring the Difference: An Outcome Evaluation Resource for the Disability Sector</i>					
	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Content					
1. The information is provided in a way that is easy to understand.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. The language used is approachable and friendly.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. The topics covered are what I expected to find.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Each Module progresses logically from the one before.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. Each Module has just the right amount of information.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. The examples and exhibits help to explain the content.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Practical Application					
7. The information in the resource meets my current needs.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. As a result of this resource, I have a better understanding of CET Standard 43 than I did before.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. As a result of this resource, I have a better understanding of outcome evaluation than I did before.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. As a result of this resource, I have the basic information to get started on outcome measurement in my organization.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. I will use the information in my organization.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. I will recommend this resource to other service providers.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Additional Comments	
What are the top three things you like about the resource?	(1) _____ (2) _____ (3) _____
What are the top three things you think we should keep the same in the resource?	(1) _____ (2) _____ (3) _____
What are the top three things you think we should do to improve the resource?	(1) _____ (2) _____ (3) _____
Additional Comments/ Suggestions:	_____ _____ _____

THANK YOU FOR YOUR FEEDBACK